

ZB brackets™ for Carbon Stryke™

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Profile-Design of Long Beach CA is voluntarily recalling 3,102 “Carbon X”™ and 5,350 “Carbon Stryke”™ aero bar left and right forearm bracket pairs (“ZB brackets”). Only 50% of these products have been sold in the U.S. The U.S. CPSC will monitor this recall in the US for effectiveness. The Carbon X is a complete bicycle aero handlebar and stem system whereas the Carbon Stryke attaches to consumer’s existing bicycle handlebar and stem configuration. Both aero bars and their respective recalled ZB brackets at issue are pictured below. The forearm pad ZB bracket can loosen and come off during use causing a loss of control of the bicycle. Profile-Design has received one report of an injury from a Carbon X ZB bracket coming loose. It has not received any reports of any injuries involving the Carbon Stryke ZB brackets.

This recall only involves the ZB brackets of the Carbon X aero bars sold from August 1, 1999 through November 2001 and the ZB brackets of the Carbon Stryke aero bars sold from May 6, 1999 through November 2001. These products were sold aftermarket through independent bicycle retailers. The Carbon X’s suggested retail price was \$349.00 and Carbon Stryke’s suggested retail price was \$139.00. If the ZB brackets are of welded construction, spring loaded flip-up design, or do not have a bolted two piece design then the ZB bracket does not need to be replaced.

The Carbon X aero bars have “Profile Design” printed on the horizontal top sections of the “carbon wing” and have “Carbon X” printed on the forward pointing extensions (where your hands grip in the aero position) which are attached by the recalled ZB brackets. The Carbon Stryke aero bars have “Profile Design” and “Carbon Stryke” printed on the forward pointing extensions (where your hands grip in the aero position) which are attached by the recalled ZB brackets. Both aero bars were only available in black/grey carbon color.

Consumers should stop using the aero bars with the recalled ZB brackets immediately and obtain two replacement ZB brackets (left and right) from Profile-Design free of charge. Removal of the recalled ZB brackets and installation of the new ZB brackets only takes about 5 minutes using a 4 and 5 mm hex or “Allen” wrenches. Consumers should call Profile Design’s recall hotline at (888) 800-5999 ext. 161 Monday through Friday 9:00 am to 5:00 pm Pacific time to obtain the replacement ZB brackets. The recalled ZB brackets should be cut up and thrown away. Detailed instructions for removal of the recalled ZB brackets and installation of the replacements will be sent with the new ZB brackets, can be obtained by calling the number above or online with the help of our ZB bracket Recall Email address.

> Installation Instructions for recalled “ZB” brackets for “Carbon Stryke”™

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ZB bracket Recall Email: ZB-bracket-recall@profile-design.com